

Escalation Matrix FOR REC 54EC CGTE BONDS

Important Note: Investors can deposit applications in any branches of HDFC Bank, Canara Bank, Axis Bank, IDBI Bank, ICICI Bank, Yes Bank, IndusInd Bank, Karnataka Bank and Union Bank across India:

If the designated banks are not accepting the application forms or there is any issue with the branch, following officials of the concerned banks can be contacted:-

Bank Name	Emp. Name	Designation	Email Id	Contact Details	Cell Phone
HDFC Bank	Operations Team	Initial Resolver	btiops@hdfcbank.com	022-3075-2914/ 30752928	-
	Eric Bacha	Escalation Level 1	eric.bacha@hdfcbank.com	-	9819626793
	Sachin Gawade	Escalation Level 2	sachin.gawade@hdfcbank.com	-	9004821430
	Siddharth Jadhav	Escalation Level 3	siddharth.jadhav@hdfcbank.com	-	9324177781
	Tushar Gavankar	Escalation Level 4	tushar.gavankar@hdfcbank.com	-	9324325415
Axis Bank	Ryan Moraes	Deputy Manager	ryan.moraes@axisbank.com	022-71315877	9867685891
	Hiren Khanchandani	Deputy Manager	hiren.khanchandani@axisbank.com	022-71315877	9819124499
	Mangesh Phalke	Senior Manager	mangesh.phalke@axisbank.com	022-71315878	9819652376
	Yeshwant Kotian	Deputy Vice President & IPO/DP Ops Head	yashwant.kotian@axisbank.com	022-40754245	9819873212
IDBI Bank	Jayshree Anthwal	Initial Resolver	jayshree.sharma@idbi.co.in	011-69297516	-
	Jyoti Balyan	Initial Resolver	balyan.jyoti@idbi.co.in	011-69297513	-
	Vishal Gupta	Escalation 1	gupta.vishal@idbi.co.in	011-69297398	-
	Gulshan Verma	Escalation 2	gulshan.verma@idbi.co.in	011-69297391	-
	Anil Marwah	Escalation 3	a_marwah@idbi.co.in	011-69297509	-
IndusInd Bank	Kaushik Chatterjee	Associate Vice President - Capital Market Operations	chatterjee.kaushik@indusind.com	-	9920209335
	Shashank Tripathi	Transaction Banking Group	tripathi.shashank@indusind.com	-	9140837030
	Bhavyadeep Aggarwal	Transaction Banking Group	bhavyadeep.aggarwal@indusind.com	-	9350631793
	Rajiv Malik	Financial Service Sector	Rajiv.malik@indusind.com	-	9810755024
ICICI Bank	Namrata Jadhav	Level 1	lpocmg@icicibank.com	-	8652249119
	Bharti Thakur			-	8976032689
	Ashutosh Yadav			-	9820991273
	Manesh Kadam			-	8454021242
	Varun Badai	Level 2	varun.badai@icicibank.com	-	9821763188
	Sujit Lingam		sujit.lingam@icicibank.com	-	7977712904
Yes Bank	Kavita Kushal	Manager	Kavita.kushal@yesbank.in	0124 – 4619283	9650934889
	Arvinder Singh	Associate Vice President	Arvinder.singh1@yesbank.in	-	9718395929
	Ashish Moses	Vice President	Ashish.Moses@yesbank.in	-	9958475025



REC Limited | आर ई सी लिमिटेड
 (भारत सरकार का उद्यम) / (A Government of India Enterprise)
 Regd. Office: Core-4, SCOPE Complex, 7, Lodhi Road, New Delhi - 110003
 Corporate Office: Plot No. I-4, Near IFFCO Chowk Metro Station,
 Sector-29, Gurugram - 122001 (Haryana)
 Tel: +91 124 444 1300 | Website: www.recindia.nic.in
 CIN : L40101DL1969GOI005095 | GST No.: 06AAACR4512R3Z3



Canara Bank	Gourav Gond	Officer	cb2471@canarabank.com	011-23079542	9868495299
	Sunil Kumar Khanna	Manager		011-23076864	9599552836
Karnataka Bank	Vikhyat Shetty	Level 1	gboperations@ktkbank.com; gb@ktkbank.com	-	8296388080
	Madhu KS	Level 2	5797.madhu@ktkbank.com	-	8197927559
	Bhaskar A	Level 3	bhaskar@ktkbank.com	-	9731190053
Union Bank of India	Saumya Srivastava	Level 1	Ubin0550981@unionbankofindia.bank	-	8574120817
	Ramandeep Kaur	Level 2	Rco.delhincr@unionbankofindia.bank	-	9855130372
	Shubham Jain	Level 3	Shubham.jain@unionbankofindia.bank	-	7351800064

Note: - If the problem is not resolved yet, kindly contact us on 1800 180 2992 (Mon-Fri – 10.00 a.m. to 6 p.m.) or email us at investorcell@recl.in